Understand your City of Melville Utility Bill

1. Utility account number and service address
2. Date range for the billing cycle. Utility billing cycles are once every two months (Commercial accounts have the option to have monthly billing)
3. Mailing address. Please inform us if any changes to your address are required
4. Billing code E01 is the fee for the Environmental/Recycling location located in the City
5. Billing code G01 is the fee for residential garbage collection (once per week) and applicable landfill fees
6. Billing code S01 is the fee for sewer usage. This fee is a percentage of water consumption
7. Billing code W21 is the calculated rate for water consumption for the meter reading listed and is charged at the rate applicable in the Water Charges Bylaw.
8. Billing code UTSUR is the Infrastructure levy
9. Billing code W45 is the base water rate for all active accounts. This rate does not include any consumption
10. Billing code S04 is the base sewer rate for all active accounts. This rate does not include any consumption
11. Important messages regarding your account
12. For customers on our pre-authorized payment option, payment will be withdrawn from your account on the date you specified
13. Amount due includes the current levy as well as any unpaid balances carried forward from previous billing cycles

If you have any questions or require any additional information please contact our Water Billing Department at (306) 728-6850